

**Report on visit of Sh. Kamal Kishore Soan, Director General, Employees' State Insurance Corporation, MoLE, Govt. of India to ESIC Model Hospital, Rourkela on 01.06.2024**

Sh. Kamal Kishore Soan, Director General, ESIC visited ESIC Model Hospital, Rourkela on 01<sup>st</sup> June, 2024 to make an assessment on functioning of the Hospital.

On arrival, Hon'ble Director General Sir was warmly welcomed by the Medical Superintendent, ESIC Model Hospital, Rourkela by presenting him a bouquet.

**Tour in Out-Patient Department**

At the outset, DG Sir accompanied by Dr. Jayanti Behera, Medical Superintendent, administrative officers, some senior doctors and ANS toured the hospital and gathered information about functioning of the Hospital. First of all, DG Sir visited the OPD registration counter then he visited various departments in OPD. While touring in OPD, he observed some SR works going on in the hospital and inquired about the same. He also, inquired about the OPD average footfall in the hospital. DG Sir, also visited the Aadhar KIOSK which is at the entrance.

Medical Superintendent informed that OPD daily average footfall is nearly 300 and also informed that 70 % of the patients coming to the hospital are Aadhar seeded.



### **Meeting at the Conference Hall**

A brief meeting of DG Sir with the Medical Superintendent and other Officers/Officials was arranged at the Conference Hall of ESIC Model Hospital, Rourkela. Dr. Jayanti Behera, Medical Superintendent, ESIC Model Hospital, Rourkela greets Sh. Kamal Kishore Soan, Director General. A booklet on Functioning of the Hospital and a Power Point Presentation was presented to the DG Sir by the Medical Superintendent. It was a comparative statement of data of the F.Y. 2022-23 & F.Y. 2023-24. After brief introduction by Medical Superintendent regarding the existing manpower, bed occupancy rate, OPD attendance, IPD attendance, O.T. cases, administrative and medical attainments, and other issues related to the functioning of hospital, DG Sir went through the report submitted before him.

Initiating the discussion, DG Sir introduced himself and seeks introduction of every staff present at the Conference Hall. DG Sir asked the Medical Superintendent about the difficulties facing while providing services to the IPs/Beneficiaries. He also asked about the requirements of the Hospital. He also seeks information regarding the status of vertical expansion of hospital building and other issues related to expansion.

Medical Superintendent explained the major issue regarding the functioning of Hospital is shortage of manpower aroused after AGT-2023 & AGT-2024 of Medical Officers. She also intimated that despite several Walk-in-interviews conducted for the recruitment of Part-time Specialists in vacant departments; the hospital could hire only three part-time specialists in the department of Anaesthesia, Pathology and Ophthalmology.

DG Sir assured Medical Superintendent that the Manpower and other issues will be addressed as soon as possible. He directed to send a comprehensive report

regarding the manpower issue to Director General Office, Hqrs., ESIC through mail.

During the interaction with other Medical Officers, DG Sir pointed out that there should be a Hospital Management Committee. He suggested that every possible facility must be given to the IPs/Beneficiaries like to reduce the waiting time for consultation, having an Oxygen Gas Plant.

Medical Superintendent brought in the notice of the DG Sir that a place is earmarked for Gas Storage bank as there is not sufficient place for set up of oxygen gas plant.



Dr. Jayanti Behera, Medical Superintendent is presenting Power-Point Presentation about the Functioning of ESIC Model Hospital, Rourkela.



*Sh. Kamal Kishore Soan, Director General, ESIC interacting with Officers/Officials of ESIC Model Hospital Rourkela.*



*Hon'ble DG Sir was honoured with a Shawl presented by the Medical Superintendent, ESIC Model Hospital Rourkela.*



*Hon'ble DG Sir with officers/officials of ESIC Model Hospital, Rourkela during his visit to Rourkela on 01.06.2024.*

### **Plantation by Hon'ble Director General**

While inspecting the Hospital premises, Hon'ble Director General also performed his duty as a responsible citizen by doing plantation at ESIC Model Hospital premises with a message of 'Go Green' & 'Save Environment'.





Hon'ble Director General planting sapling of 'Litchi' (*Litchi chinensis*) during his visit to ESIC Model Hospital, Rourkela on 01.06.2024.

It was a small unplanned tour of the Hon'ble Director General. He stayed for almost one (01) hour at ESIC Model Hospital, Rourkela. It was an honour of the Hospital as this was the first time that a Director General of ESIC visited this Hospital. Several issues were discussed and assurance was given by the Hon'ble DG Sir to address the same. The tour ended with a vote of thanks to the Hon'ble DG Sir by ESIC Model Hospital, Rourkela family, headed by Dr. Jayanti Behera, Medical Superintendent.





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